

Media Release

30 August, 2018

EMAIL DATA BREACH AT MONEY3

Melbourne – Money3, the automotive loans provider, advises that following unauthorised access of its email system by way of cyber-attack, a data breach has occurred. As a result, certain customers' and employees' personal data may have been accessed.

The type of information that has been accessed in the attack includes some customers' personal and financial information as well as data relating to Money3 employees and some job applicants. The data breach has been contained and there is no new risk to customer information, however, there may be a residual risk because of data accessed during the breach period.

The malware attack occurred earlier this year, and following a forensic investigation, unauthorised access of customer, employee and job applicant data was conclusively confirmed last week.

Yesterday, 29 August, Money3 reported the attack to the Office of the Australian Information Commissioner (OAIC). Money3 has also reported this crime to the Australian Cybercrime Online Reporting Network (ACORN). The company will work with these government agencies in the coming days to minimise harm and prevent future security breaches.

Today, 30 August, Money3 has sent data breach notifications to all affected individuals (customers, employees and job applicants). If any individuals receive this notice from Money3, we recommend reading it carefully, following suggested actions and maintaining vigilance for unusual activity in monitoring your personal financial accounts.

We understand that this event may cause individuals concern and we sincerely apologise for any inconvenience. We assure the public that this breach is not a result of any systems failures of Money3 and Money3's central databases have not been accessed. We are working to minimise the impact of this breach, ensure a breach of this kind does not occur in the future, co-operating with authorities to find the perpetrator of this attack and will update you if further details become available.

For any media enquires relating to this matter please contact:

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